

Water World

America's Biggest. America's Best.



Your face here!

**Join our team of
1,000 smiling faces
this summer!**

We want to see your smiling face!

Applications must be returned in person. All applicants will be screened, most applicants will be interviewed on the spot. Applicants need only return completed pages 4 & 5.

Drive on over--but make sure we're here....

Water World Administration Office (88th & Pecos). Returning 2011 Staff only (no new applicants) may visit beginning March 5th & 8th from 3-5:30 p.m. All applicants (including returning staff) may visit our Job Fair Saturday, March 10th from 10 a.m.-2 p.m. or Mondays & Thursdays from 3-5:30 p.m. starting March 12th.

You're how young? Prove it!

Applicants under age 18 must provide proof of age (an **original** or **certified** copy of your birth certificate or any certified document such as a driver's license or state ID). Certified copies are issued by a state, municipal or county authority. Hospital documents are not accepted (for example hospital records with footprints). You must be at least age 14 on or before May 18th to apply.

Water World "rookie"? This is for you....

Applicants who have never worked for us (grades 8-12, including home schooled students) must bring a copy of a recent report card. No progress reports please. First time applicants will not be accepted without a report card.

Wild looks, crabbiness and cell phones are out....

Important information you need to know is included in our appearance, dress code, uniform and cell phone guidelines on page 6.

Make sure your first impression rocks...

Your application serves as your first impression and must be filled out completely. Double check that your parent has signed page 5 if you are under age 18. Applications that are incomplete or missing original or certified documents will not be accepted. You may attach a resume or letter of recommendation if you wish.

- cooljobs@waterworldcolorado.com
- waterworldcolorado.com/cooljobs
- 303-427-SURF (7873)

Job Choices

Cashiering Team Bag & Tube positions include greeting guests, checking bags and working tube rental operations. Cashiers ring sales at admissions, food service locations, and locker/tube rental. Guest Services work directly with our guests in various locations to ensure a fantastic visit (including phones, guest comments, Splash Passes, turnstiles, cabanas and more).

Food Service Team Duties include the preparation and serving of the finest food in the water park industry as well as maintaining our high cleanliness standards.

Gift Shop Team Duties will include merchandising and sales of surfwear, souvenirs and applying airbrush tattoos.

Grounds Team Grounds Team members rotate throughout the park in positions which are responsible for the overall cleanliness of the shelters, bathrooms, deck areas and parking lots.

Park Services & Maintenance

Teams Gondola Team Members assist in the guest loading/operation of the aerial tram. Our Maintenance Team performs general park maintenance, water quality/filtration, landscaping and tube repair. The Slide Inspection Crew assists in the inspections of our attractions.

Photo Sales Team Duties will include taking guest photos, processing and sales.

Lifeguard Team The Lifeguard Team's overall responsibility is the safety and operation of rides and attractions. All lifeguard applicants must complete the NASCO lifeguard training course prior to employment (held at Water World). Lifeguards who qualify for the All-Summer Long Attendance Reward Program will receive a training credit for the following season.

Lifeguard Team applicants must meet the following prerequisites:

- Waterpark Attendants must be at least 16 years old**, able to swim 50 yards using crawl or breast stroke and be able to recover a 10 lb. brick from a depth of four feet.
- Beach Guard Team must be at least 16 years old**, able to swim 200 yards using crawl or breast stroke in 4 minutes, recover a 10 lb. brick from a depth of 8 ft. and tread water holding the brick with both hands for 2 minutes.
- Instructors** must meet Beach Guard prerequisites. Instructors for swimming lessons must pass a Hyland Hills swim lesson instruction training program. Lesson Instructors will be periodically rotated out to the Hyland Hills community pools. Limited positions available.

Job Title	Minimum Age	Previous WW Job Requirements	Base Pay	Extra Money! Reward Pay	Training Fees	Base Uniform Costs	# of Team Members
[Cashier] Bags & Tubes	15	None	\$6.25	Attendance-pg 3	None	~ \$25	100
[Cashier] Cashiers	16 or turn 16 before 12/31/12	None	\$7.40	Attendance-pg 3	None	~ \$25	100
[Cashier] Guest Services	16	WW Cashier Experience	\$8.00	Key Merit-pg 3	None	~ \$45	35
[Cashier] Cashier Lead	18	WW Gst Srv Experience	\$9.25	Lead Merit-pg 3	None	~ \$50	15
[Food] Food Attendant	16	None	\$7.40	Attendance-pg 3	None	1st Set Free	100
[Food] Food Lead	Should be 18	WW Food Service Experience	\$9.25	Lead Merit-pg 3	None	1st Set Free	15
[Gift Shop] Sales Team	Should be 16	None	\$7.40	Key Merit-pg 3	None	~\$30	10
[Gift Shop] Sales/Photo Lead	Should be 18	WW Sales Team Experience	\$9.25	Lead Merit-pg 3	None	~\$50	5
[Grounds] Grounds	Must be 14	None	\$5.25	Attendance-pg 3	None	~ \$25	100
[Grounds] Returning Grounds	15	WW Grounds Experience	\$6.00	Attendance-pg 3	None	~ \$25	50
[Grounds] Grounds Lead	Should be 18	None	\$8.25	Lead Merit-pg 3	None	~ \$50	8
[Lifeguard] WP Attendant	16	None--see prerequisites above	\$7.50	Attendance-pg 3	\$85 new, \$60 2011 guards	~ \$25	175
[Lifeguard] Beach Guards	16	None--see prerequisites above	\$8.50	Attendance-pg 3	\$85 new, \$60 2011 guards	~ \$25	125
[Lifeguard] Instructor	16	None--see prerequisites above	\$8.75	Attendance-pg 3	\$85 new, \$60 2011 guards	~ \$25	50
[Lifeguard] Lifeguard Lead	18	WW Lifeguard Experience	\$9.25	Lead Merit-pg 3	\$85 new, \$60 2011 guards	~ \$50	20
[Park Services] Gondola	Should be 18	None	\$8.00	Key Merit-pg 3	None	~\$35	12
[Park Services] Maintenance	Should be 18	None	\$7.50	Key Merit-pg 3	None	~ \$25	30
[Park Services] Slide Inspection	Should be 18	None	\$8.25	Key Merit-pg 3	None	~ \$25	6
[Photo Sales] Photo Sales	Should be 16	None	\$7.40	Key Merit-pg 3	None	~ \$25	10

Ultimate Reward- a NEW Car!

One lucky team member who meets the requirements of the All-Summer-Long Attendance Reward will also earn a brand new car or \$10,000 cash! Drive away with great memories of the 2012 season!

All-Summer-Long Attendance Reward

Meet the 2 requirements below and **earn \$.75 extra per hour all-summer long!** (Checks mailed 9/11/12)

(1) Team Members are allowed a maximum of 2 Personal Day shifts for illness, emergencies and last minute commitments (see personal day availability per department below). To take a Personal Day, Team Members must call Timeout by 8:45 am. Personal Days are limited and granted on a first-call basis. Team Members who do not show & do not call (counted as 2 personal days), have unapproved Personal Days or exceed 2 Personal Day shifts are subject to disciplinary action, including termination of employment & loss of All-Summer-Long Attendance Reward. Team Members who have more than 2 Personal Days may be able to make them up and should see their department supervisor for information.

(2) All Team Members must meet the weekly scheduling requirements for their department and work the minimum number of hours per department (see table below). Team Members are allowed a limited amount of requests for extended time off. Consecutive and cumulative durations for time off requests are department dependent (see below). All time off requests must be disclosed on page 5 of this application. Team Members attending classes more than 90 miles away may be eligible for special scheduling requirements once documented academic classes begin.

	Guidelines for Extended Time Off	Minimum Shifts Per Week (not including management adjusted schedules)*	Minimum Hours I need to work (5/26 - 8/7)	Can I take a Personal Day during this time (5/26 - 8/7)?	Minimum Hours I need to work (8/8 - 9/3)	Can I take a Personal Day during this time (8/8 - 9/3)?
Grounds	Maximum 3 requests, up to 14 days total	4	164	Yes	36	Yes
Bag & Tubes	Maximum 3 requests, up to 14 days total	4	200	Yes	36	Yes
Cashier	Maximum 3 requests, up to 14 days total	4	204	Yes	42	Yes
Food Service	7 days in a row, up to 12 days total	4	250	Yes	52	No
Lifeguards	Maximum 3 requests, up to 14 days total	4	250	Yes	56	Yes

*Management Adjusted Schedules include pre-approved & disclosed time off, academic classes and weather related closures. See page 6 for more information & scheduling guidelines.

Walrus Club Daily Incentives

All Water World Team Members have daily contact with our guests. We require excellent "people skills" and courtesy from all Team Members. If you do not enjoy smiling, interacting with people or being courteous-this job is not for you. Team members with outstanding guest service will be inducted into the Walrus Club and will earn prizes and incentives throughout the season including additional opportunities to earn Walrus Club Rewards. Secret Evaluators will reward great guest service with these prizes!

Leadership and Key Services Merit Rewards

All Park Leads and Key Services (Gift Shop, Guest Services, Gondola, Photo & Maintenance) must meet their departmental merit requirements. The Merit Rewards Program for both the Leadership Team and Key Services are merit based for hours worked 5/26/12 through 9/3/12. Leads may earn up to \$1.25/hour and Key Services may earn up to \$.75/hour. Leadership and Key Services Merit Reward checks are mailed on 9/14/12. Leads and Key Merit Team Members have special personal day & time off restrictions.

Important Team Member Guidelines

Water World is committed to providing an outstanding visit for every guest, every time. We accomplish this goal with the hard work and dedication of our team members. To be successful at Water World, it's important that all prospective team members understand our expectations and guidelines:

Appearance while in uniform & on property (Appearance/Cell Guidelines):

The image of a positive, safe and clean environment is presented to our guests by the personal appearance of our team members. We ask that all team members keep their hair clean, neat and trimmed during the course of their employment. All team members are required to shower daily prior to reporting to work, wear deodorant and have clean uniforms. Shorts must fit properly according to management standards and cannot be worn below the waistline (sagging). Any appearance deemed inappropriate by management (including inappropriate tattoos) are not permitted.

Radical, unkempt, wild or "shaggy" hair styles are not permitted.

Male team members must keep their hair neatly trimmed above the collar and out of the face. Only neatly trimmed facial hair is permitted.

Jewelry & Piercings must be conservative.

Team members may not exceed two small stud earrings per ear (spacers/hoops/gauges/large or dangling earrings are not permitted). Facial/tongue piercings of any kind are not permitted.

Cell phones are not permitted to be carried or used while on-duty by non-supervisory staff.

Your cell phone must be left in a locker, car or at home (while in uniform and on property).

Uniforms:

All team members will be required to wear a designated uniform. As with your appearance, uniforms need to be neat and clean at all times. Team members must provide their own footwear including black or white tennis shoes or sport sandals, where permitted. A Water World hat or visor, sunscreen with at least 30 s.p.f., eye protection and safety gloves are also required dependent upon position. All team uniforms as well as cool weather gear will be available at a minimum cost to all team members. Uniform sets consist of shirt, shorts, hat, name tag/lanyard and free sunscreen. Uniforms must fit and be sized appropriately per management standards. This includes length of shorts & properly fitting shirt. **Rolling of sleeves or waistband of shorts, sagging or altering of uniforms (including hats) is not permitted.**

Minimum amount of hours you must work and time off (Availability):

You must be available to work at least 4 shifts per week from May 26th - September 3rd (excluding pre-approved time off or management adjusted schedules). You will not be scheduled to work during school hours; however, you must be available after school and weekends. We generally can approve requests for time off up to two weeks in duration with advance notice. Requests for days off must be submitted in advance and are based on requirements per team. We will do our best to accommodate all schedule requests, including those around fall school activities. Only time requested for fall academic classes is guaranteed.

Orientations and Meetings:

Prior to employment, selected applicants must attend one or more orientation meetings at which various jobs, responsibilities and benefits will be more specifically addressed. This is your chance to ask questions and make sure that you are a good fit to join our team. Once hired, all team members will be required to attend periodic meetings throughout the summer to review and improve skills and job performance. Lifeguard Team members, on their own time, must maintain the levels of fitness and skill proficiency necessary to maintain certification.